



90-Day Limited Return Policy

Purchases can be returned up to 90 days from the date of original purchase. Product must be in original packaging in saleable condition and is subject to inspection by Olympic Building Centre (OBC) staff.

Items Purchased in Our Store

Items purchased at our store can only be returned in-store. For fast, easy returns, keep your receipt. It not only ensures you get the proper credit for your purchase, but it also helps our staff process your return quickly.

Returns with an Original Sales Receipt within 90 Days of Purchase

Any purchase made by credit card will be refunded to the original credit card.

Any purchase made by cash will be refunded in cash; any purchase made by debit card will be refunded to the original debit card.

(Cash refunds are limited to \$250.00 for security purposes. Amounts over the \$250 limit will be refunded to a debit card.)

Any purchase made by Store Credit, Gift Certificate or Gift Card will be refunded as Store Credit.

Returns without a Sales Receipt

If you made a purchase by debit or credit we may be able to look up your receipt within 90 days of purchase.

If we are unable to look up your receipt because you did not pay with one of the options listed above, a Store Credit or credit to your credit account may be issued based on the lowest selling price.

Damaged Items and Shortage Claims

Please report damaged or missing items within 3 days (72 hours) of delivery by calling 204-661-8600

Questions?

If at any time you have questions about returning an item purchased at OBC please call us at 204-661-8600.

Return Policy Exceptions

Special Order returns are subject to a 50% restocking fee. Cancellations are also subject to a 50% restocking fee. Special order returns are accepted Monday thru Friday 8 am – 5pm only. See in store for details.

Custom products: No returns!

Gift cards, gift certificates and store credit cannot be exchanged or returned for cash, credit or cheque.

OBC reserves the right to request valid identification prior to accepting merchandise for a return.

OBC reserves the right to limit or refuse to accept the return of certain merchandise at any time and for any reason.

OBC will only accept the return of merchandise purchased from OBC.

Effective March 1st, 2011